

**COMMUNITY LIVING TIMMINS**

**INTÉGRATION COMMUNAUTAIRE**

**ACCESSIBILITY PLANNING**

**September 16, 2021**

## INTRODUCTION

This report addresses accessibility issues at all our locations and in the community at large. Community Living Timmins Intégration Communautaire is committed to identifying and removing barriers that impair the ability of person's served to fully access our programs and the broader community as a whole. The plan that follows identifies the following:

- Those barriers that were removed or otherwise addressed by the agency over the course of the past year
- Those items that the organization still intends to address as well as new items that have been brought to the agency's attention. Some of these items contain firm deadlines for completion, while others do not.
- Those items that were identified, but that the agency does not feel can be addressed at this time for one reason or another.

## TYPES OF BARRIERS

An **architectural** barrier is any physical factor that makes accessibility difficult for an individual. This may include narrow doorways, bathrooms that are not physically accessible for all, alarms that are not able to be heard by individuals with hearing impairments, or even as simple as the location of furniture.

An **environmental** barrier is an item such as flickering lights (cause seizures), noise levels, and fragrances that might trigger allergic reactions.

An **attitudinal** barrier is a negative attitude that people have towards persons served. Examples of this may include attitudes of neighbors or other community members, or the lack of "person first" language used by agency personnel.

A **financial** barrier is anything that may, at an organizational level, mean that supports are restricted because of a lack of sufficient funds.

An **employment** barrier is an indication that a workplace does not provide sufficient flexibility or equipment to ensure a productive and satisfying workplace for employees.

A **communication** barrier looks at the possible absence of devices available to persons served or personnel to be able to be understood by others. It may also be the lack of a communication plan to assist people with communication.

A **transportation** barrier speaks to situations in which people who receive supports are unable to reach or participate fully in support programs because of a lack of suitable and available transportation.

A **community integration** barrier is anything that may limit a person's ability to access his/her community.



<b>Ross Street</b>										
	Bidet Spa					Darrell	2022	Estimates		
	Deck/new deck not wheelchair accessible	Purchase moveable stair ramp				Darrell	2022	Estimates		
	Flooring in kitchen/dining room					Darrell	2021	Get estimates		
<b>Fay Crescent Birch Street</b>	Kitchen counters, appliances not wheelchair accessible.	Purchase “Stand-up” Device for people who use wheelchairs				Darrell	2022	Get estimates		
<b>Camille St.</b>	Intrusive peri care For people served.	Purchase BIDEET SPA.	High		Val	2022	Estimates			
	Unable to access yard or recreation area. Ladies & gents unable to get to basement when tornado warning issued.	To continue to request one-time funding for deck. 3 quotes to have a chair lift/tracking installed.			Val	2022	Estimates			
<b>Vic Mahoney Centre Day Program</b>	new dolphin tub		High	\$ 38,000	Val	Fall 2021				
	Intrusive peri care for people served.	Purchase BIDEET SPA.	High		Sylvie Johnson	2022	Estimates			
	Kitchen counters, appliances not wheelchair accessible.	Purchase “Stand-up” device for people who use wheelchairs.	Medium		Sylvie Johnson	2022	Estimates			
	No fire alarm (flashing lights) for hearing impaired people.	Purchase & install battery-operated light alarm.	High		Sylvie Johnson	2023	Estimates			

Vic Mahoney and-Offices									
ADMIN/VMC	Admin No fire alarm (flashing lights) for hearing impaired people.	Purchase and install battery-operated light alarm.	High		Sylvie Johnson	2023	Estimates		
Children's Services									
Supported Independent Living									
Supported Employment Services									
<b>PROGRAM</b>	<b>BARRIER IDENTIFIED</b>	<b>ACTION COMPLETED</b>	<b>COMPLETION DATE</b>						
254 Graye Crescent	New flooring	Targeted for 2022 - Dawna							
Fay Crescent	New flooring in kitchen dining room	2021/2022 – target - Darrell							
Camille St.	New flooring in kitchen/ dining room Portable lifts	2021/2022 – target - Val 2021/2022 – target - Val							
Vic Mahoney Offices									
Vic Mahoney Day Program									
Fay Cres.									

**ENVIRONMENTAL BARRIERS**

PROGRAM	BARRIER	SOLUTION	PRIORITY	COST	PERSON RESPONSIBLE	DUE DATE	PROGRESS/REMARKS	"DONE" DATE
Vic Mahoney DP & Offices	Snow & ice removal is problem at entrance/exits in winter.	-Salt -Someone removing snow at entrance daily.			Sylvie		Ongoing	
Camille	Wheelchair accessible ramp to back yard.				Val	2021/2022	Get estimates	
Vic Mahoney Offices								
Fay Cresc.	Environmental Garden Swing.	When noise level is loud in home, person can go calm down outside gentle rocking in swing.			Darrell	2022	Get estimates	

ATTITUDINAL BARRIERS

PROGRAM	BARRIER	SOLUTION	PRIORITY	COST	PERSON RESPONSIBLE	DUE DATE	PROGRESS/REMARKS	"DONE" DATE
All Programs								

FINANCIAL BARRIERS

PROGRAM	BARRIER	SOLUTION	PRIORITY	COST	PERSON RESPONSIBLE	DUE DATE	PROGRESS/REMARKS	"DONE" DATE
All Programs								
Birch	New flooring required				Jodi	2021	Get estimates	
Agency								
Children's Services								
Birch St. N.								

**EMPLOYMENT BARRIERS**

PROGRAM	BARRIER	SOLUTION	PRIORITY	COST	PERSON RESPONSIBLE	DUE DATE	PROGRESS/REMARKS	"DONE" DATE

**COMMUNICATION BARRIERS:**                      **FOR PERSONS SERVED**

PROGRAM	BARRIER	SOLUTION	PRIORITY	COST	PERSON RESPONSIBLE	DUE DATE	PROGRESS/REMARKS	"DONE" DATE
Agency	Program information is available only in print & assumes a high level of literacy	The agency will make program info available through its telephone voicemail system/website/ Newsletter/Easy Read policy/Graphic/Pictorial/French.					ongoing	
Agency								
All 5 group homes								
Grave								
Camille								
Birch	Person served is blind	Develop Communication Plan- teach him to record questions Translate program/ policies information into taped messages.	High		Jodi			On-going
Fay	Person served speaks through behavior has no formal communication plan/ few words.	Team to develop formal communication plan – investigate augmented communication systems.	High		Darrell		Completed pecks program as a communication aid.	?
	Person with hearing impairment – no flashing fire alarm.	Purchase battery operated light alarm system.	High		Darrell		Completed	?
Ross								
Vic Mahoney Day Program	Non-verbal individuals require laptop with program to communicate.	Purchase 3 laptops for individuals supported	Medium		Sylvie		Get estimates	





**OTHER BARRIERS**

PROGRAM	BARRIER	SOLUTION	PRIORITY	COST	PERSON RESPONSIBLE	DUE DATE	PROGRESS/REMARKS	"DONE" DATE

**FOLLOW-UP**

The Accessibility Plan will be reviewed by the Management Team at once per year.



## Accessibility Plan Outcome

2008 to 2021

Name of Program	Accessible Plan	Date Completed
<b>Graye Home</b>	Electric Chair glide from main floor to upstairs	April 2008
<b>Vic Mahoney Centre/ Admin. Office</b>	Automatic door opener installed for wheelchair accessibility.  Weekly classes in American Sign Language	May 2007  2008-2009
<b>Graye Home</b>	New bathroom with 3 reinforced handle bars for bath tub. New Dining Room Table to decrease congestion.  Bidet and Spa	March 2009  March 2009  April 2009
<b>Vic Mahoney Centre</b>	Re-did Kitchen.  Made full use of Parking Lot.  Allergy Signs have been up.	Approx. 2012  2009
<b>All Programs</b>	Receive Annual Allocation in United Way funding to Supported People in going to hospital stays and medical appointment.	2009
<b>Agency</b>	Developed easy read version on Human Rights information.	2009
<b>All 5 Group Homes</b>	Have internet since 2010.	2010
<b>Graye Home</b>	Communication Plan Development for Individual Supported by team.	2009
<b>Graye Home</b>	Laptop for person served to communicate with family.	2011
<b>Birch Home</b>	Laptop and augmentative communication for person served.	2011
<b>Ross Home</b>	American Sign Language for staff and person supported.	2011, 2021

<b>Vic Mahoney Centre</b>	Hooked up internet.	2009
	Teach email use to person supported at VMC.	Sept. 2009
	E-mail penpals connected.	Sept. 2009
<b>Vic Mahoney Centre</b>	Purchased new Wheelchair Accessible Vehicle.	2014
	Bathroom and glass doors are now accessible for people in wheelchairs with automatic doors.	2018
<b>Camille Home</b>	Purchased new Wheelchair Accessible Vehicle.	2019
<b>Birch Home</b>	New Van- Wheelchair Accessible	2010
	Donation of Wheelchair Accessible Vehicle by Mr. Leveille to CLTIC.	2021
<b>Community</b>	Has Handi-Trans Taxi for accessibility for individuals we support.	2020

*As at August 30, 2021*